

RECEIVED
CENTRAL FAX CENTER

MAR 01 2006

RESPONSE UNDER 37 C.F.R. 1.116
EXPEDITED PROCEDURE
EXAMINING GROUP 2173
Due Date: March 20, 2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Michael C. Morrison Examiner: Tadesse Hailu
Serial No.: 09/928,601 Group Art Unit: 2173
Filed: August 13, 2001 Docket: SVL920010047US1
Title: METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP
SYSTEMS

CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being sent via facsimile transmission to: Commissioner for Patents,
P.O. Box 1450, Alexandria, VA 22313-1450 on March 1, 2006.

By: 

Name: Jason S. Feldman

AMENDMENT UNDER 37 C.F.R. §1.116

MAIL STOP AP

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated December 20, 2005, the application has not been
amended. The current version of the claims follows.

DO NOT ENTER
TH 3-15-06

OK to
enter
per
PCE filed
3-15-06